



**Dog Guard.**  
OUT OF SIGHT FENCING.



# Customer Manual

Freedom for your pet,  
peace of mind for you®

# Welcome to Dog Guard®

Congratulations on your Dog Guard® Out of Sight Fencing® purchase! You now have the finest electronic dog-containment system available—along with industry-leading service and support from our network of professional dealers.

This manual contains everything you need to know about your new system: details about your equipment, troubleshooting support, even how to change the batteries in your receiver. It is designed to be used in conjunction with the training you’ll receive from your local dealer during and after the installation process.

If you have any questions along the way, please contact your local dealer—they have the most knowledge about your specific system, your dog, and your needs. You also can reach us at 800.865.0495 or [www.dogguard.com](http://www.dogguard.com) for additional support.

You are now a valued member of the Dog Guard® family—and we want you get the most out of your system, so you can enjoy years of freedom for your dog and peace of mind for you.

On behalf of everyone at our Home Office, thank you for choosing Dog Guard®.

Best,  
Dean Watkins  
President



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# Getting Started

Before we get into the specifics of your Dog Guard® system and equipment, here are a few general tips to help you get started and ensure the best possible experience.

- **Please visit [www.dogguard.com/warranty-terms](http://www.dogguard.com/warranty-terms) to review warranty information and register online at [www.dogguard.com/customer-equipment-registration/](http://www.dogguard.com/customer-equipment-registration/).** It is crucial to register your equipment with the manufacturer in case anything happens to your system. If you need assistance with the registration process, please contact your local dealer.
- **Keep your system operational at all times.** If your system is down for any length of time, it could result in serious issues for your equipment and put your dog at risk.
- **Check your system monthly.** Your dealer will go over the proper way to check your system; it also is explained further in this manual.
- **If there is a problem, do not wait to call your local dealer.** If your system is not operating correctly and/or your dog leaves the property, notify your dealer immediately so you can speak to a professional. Failure to contact your dealer could void any containment guarantees and will result in charges for service calls to get your dog back on the system.



# Responsibilities

## Ours

- Set up your system and help properly train you and your dog.
- For participants in our battery program, provide batteries on schedule.
- Provide both verbal and written information on how to operate and troubleshoot your system.
- Be there for you with prompt, courteous service and answers to your questions.

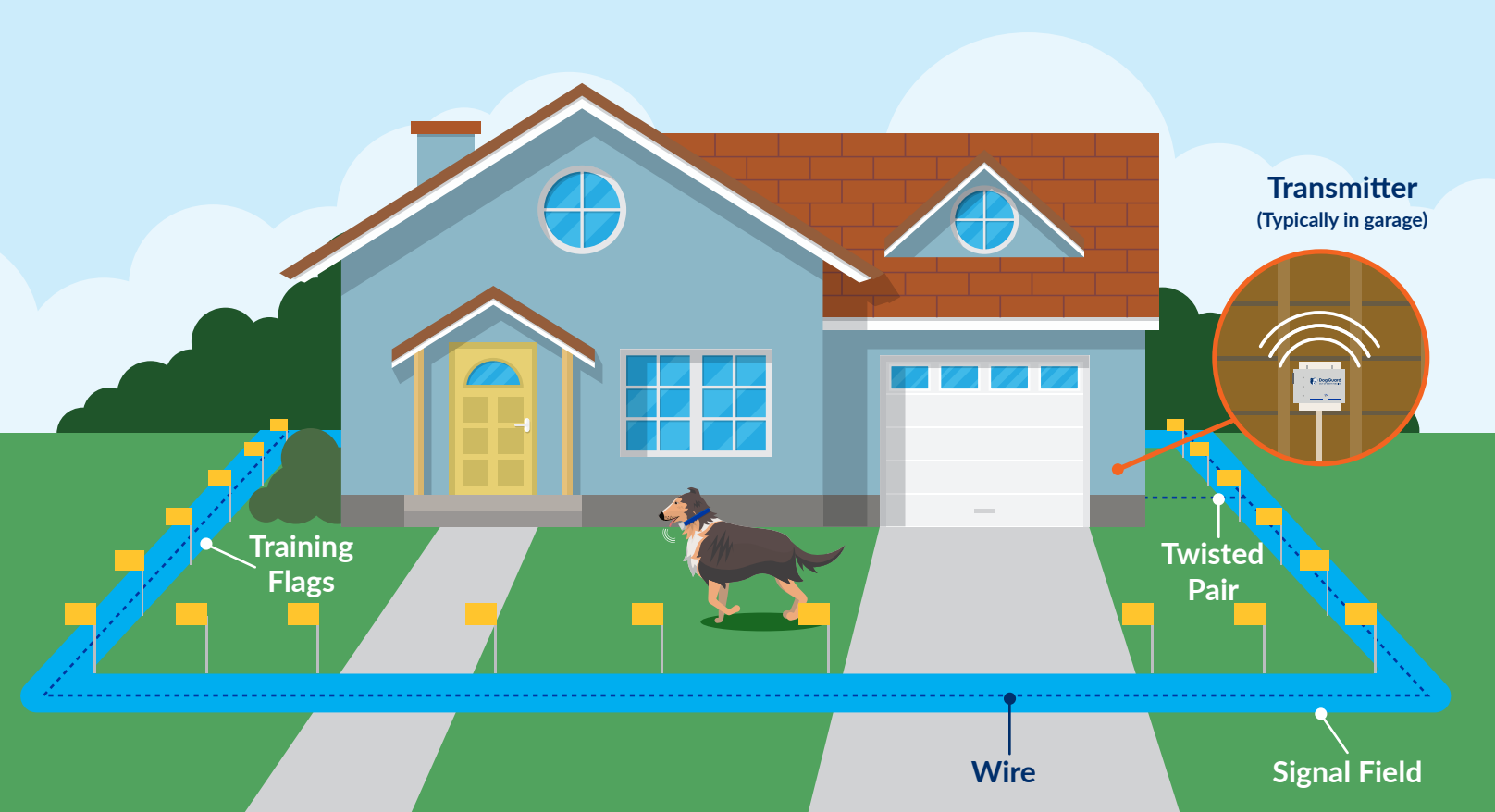


## Yours

- Keep your dog's receiver collar on whenever they are outside.
- Keep the receiver collar on snug. If it is loose, your dog can and will leave the property.
- Take the receiver collar off regularly, every night if possible.
- Keep fresh Dog Guard® approved batteries in your dog's receiver collar at all times—positive (+) side up.
- Check your system monthly.
- Have your system repaired promptly if there is a problem.
- Refer to this manual for additional information, or call your local dealer.

Thanks again for purchasing the Dog Guard® Out of Sight Fencing® system. Please keep reading to learn about your equipment, best practices for training, how to troubleshoot and more.





## How it works

Dog Guard® Out of Sight Fencing® is a training tool that works through a combination of professionally installed hardware and guided training provided by our dealers. The system consists of three core components: The wire, the transmitter, and the receiver. Flags and training also are key to getting the most out of your system.

### The Wire

You and your Dog Guard® professional will work to identify the right containment area, and a sturdy wire will be installed underground to define it. A key advantage of our system is that the field can be almost as large as you desire—up to 50 acres! Of course, it works just as well for smaller yards. And some indoor systems require no wire at all.

### The Transmitter

For outdoor systems, the transmitter is set up in an area such as a garage, where it connects to a wire and emits a signal to the field. Our indoor transmitter can be used anywhere inside the home. Both the T4 and RT-2 room transmitters include dual-zone capability: When the first

field is crossed, the transmitter will send a “warning,” a stimulus intended to turn your dog back. If they continue further, the full correction (a stronger stimulus) is sent. Both levels of correction are completely safe—they startle and condition your dog, rather than causing harm.

### The Receiver

Once the field and transmitter are in place, your dog simply wears one of our receivers—available in several sizes to ensure a comfortable fit and maximum effectiveness. All come with a nylon collar, probes, and a Dog Guard® battery. We also offer chew guards, which protect against the most common form of damage to receivers.

### Flags and Training

In addition to providing detailed instructions on the care and use of your Dog Guard® system, your local dealer also will help you train your dog, including placing flags to mark the containment area. The goal is not to have your dog continually testing the boundaries of your fence—instead, we help them understand that they should remain in their safe area!



## Transmitters

Dog Guard® offers outdoor and indoor transmitters—components that emit a signal creating the field to contain your dog. Both of our options include the ability to set up dual zones, so your dog receives a correction both when they cross a specific boundary and another if they continue. Designed to be placed in a convenient area such as your garage, indicator lights let you easily see that your system is working properly.

- **The T-4 Transmitter** is for outdoor systems of up to 50 acres.
- **The RT-2 Room Transmitter** is for indoor use.

For more information on your specific transmitter, please see the following pages.

### T-4 Transmitter operation

The T-4 Transmitter is for outdoor systems—it comes with an adjustment key and an AC adapter that plugs into the side of the transmitter and features a series of indicator lights:

- **Power—This light should be ON.** If it is not illuminated, make sure the AC adapter is plugged in properly to both the unit and the power outlet, and check to see that the switch on the side of the unit is in the “ON” position. If everything is in place and the green light still is not lit, test your power outlet. If the power outlet is working, but your unit is not, contact your local dealer.
- **Loop—This light should be ON.** It means your loop is intact and the containment field is operational. If the light is not on, you should hear an audible alarm. This

most likely means you have a wire break, or a power surge has impacted your system. Contact your local dealer to have it repaired.

- **Fault indicator—This light should be OFF.** If it is illuminated, it indicates that your system is not functioning, possibly due to a power surge, lightning strike or component failure. This light may be accompanied by an audible alarm. Contact your local dealer immediately for support.







## T-4 Transmitter Adjustments

*Note: Your Dog Guard® dealer will make these adjustments. You should only do so under their guidance. Before making any adjustments on your own, we recommend that you contact your dealer, particularly if it is your first time adjusting your system.*

The T-4 Transmitter allows for several adjustments: There are 32 different levels of correction (or stimulus) for your dog, and the system also can be adjusted to change how close to the wire your dog can go before receiving a correction. A small flat-head screwdriver, provided with your system, is necessary to make these changes.

### Adjusting the Range Control

The Range Control setting determines the width of the signal field—meaning how close to the wire your dog is allowed to go before receiving a correction. The width will vary based on the size of your dog and the training. The recessed adjuster is located on the left side of the transmitter; using a small flat-head screwdriver, you can turn the adjuster to the right to increase the field, or to the left to decrease it. Be sure to remove the receiver from your dog before making any adjustments. Then, test the receiver at the flagged perimeter to confirm your setting is correct.

### Adjusting the Correction Level

The level of correction your dog receives is preset by your dealer, based on several factors. However, if your dog is challenging the system, you may wish to increase the stimulus. The dual-zone control is located on the front of the transmitter; with a small flat-head screwdriver or



adjustment tool, turn to the right to increase or to the left to decrease. The lowest setting is at the 8 o'clock position; the highest is at 4 o'clock.

## RT-2 Room Transmitter Operation

The RT-2 Room Transmitter is designed for indoor use. The signal field radiates from the unit at an equal distance in all directions (this may vary slightly due to receiver and/or transmitter sensitivity, as well as placement). Typically, the only limitation with this transmitter is ensuring it is within 10 feet of a power outlet.

**Note: Your dog's receiver collar should be removed before setting the unit up or plugging it in.**

Once the transmitter is in place, take your dog's receiver collar in your hand and clip the buckle together. Holding it by the clip or buckle of the nylon, approach the area as your dog would if they were wearing it at the same height and angle. Test in a 360-degree range to make certain your dog does not get corrected in any safe zones and gets the tone in the desired areas.

### Making changes

It can sometimes be a little tricky to get the desired effect at first, but you can usually make adjustments to the Range Control or Correction Level on the front of the unit (see next page), or move the transmitter itself. You can even turn it on its side, front or back to change the field slightly. Keep in mind that the signal can travel through walls, floors and any other objects within the radius you have set.



## RT-2 Room Transmitter Adjustments

*Note: Your Dog Guard® dealer will make these adjustments. You should only need to do so under their guidance. Before making any adjustments on your own, we recommend that you contact your dealer, particularly if it is your first time adjusting your system.*

The RT-2 Room Transmitter allows you to adjust the level of correction (or stimulus) your dog receives, as well as how close to the transmitter the receiver can get before a correction is given. You will need a small flat-head screwdriver or a transmitter adjustment tool to make these changes.

### Adjusting the Range Control

This determines the distance of the signal emitted around the transmitter—if the receiver collar gets too close, a correction is given. A low setting would be approximately 6 inches and high would be 6-8 feet. The adjuster is located on the front of the transmitter: Using a small flat-head screwdriver or adjustment tool, turn to the right to increase the signal field, or to the left to decrease it.

### Adjusting the Correction Level

This control (not available on older models) adjusts the actual correction your dog receives. Start out low. If you need to increase the level, do so in small increments. The adjuster is located on the front of the transmitter: Using a small flat-head screwdriver or adjustment tool, turn to the right to increase the correction level, or to the left to decrease it. A correction is simply an adjustable pulsating stimulus intended to get your dog's attention. It lets them know they are somewhere they shouldn't be.

### Indicator lights

The RT-2 Room Transmitter has two lights on the front of the unit, one above each control. The lights will get brighter or more dim as you adjust each corresponding control (range control or correction level). Please note: This unit does not have a power switch, if it is plugged in it is powered on.

Dog Guard® receivers (the part your dog wears around their neck) come in a variety of sizes to ensure comfort and effectiveness—your dealer has selected the receiver or receivers that will work best for your needs.





# Receivers

## Dog Guard® receiver models

- **The DG9XT Receiver** is best for medium-to-stubborn and tough-to-train dogs.
  - **The DG5 Receiver** is for small-to-medium-sized dogs who are timid and passive.
  - **The DGM4R** also is for dogs up to 10 pounds.
- For more information on your specific receiver, please see the following pages.

## DG9XT Receiver

The DG9XT Receiver is designed to handle medium-to-stubborn dogs and those who are tough to train.

### Key features:

- **Sturdy, water-resistant construction.** The DG9XT uses a Dog Guard® 6-volt battery and has short or long probes, depending on your dog's fur. It is water-resistant, provided it is not abused or damaged (we recommend a chew protector to ensure your receiver remains in optimum condition). The battery cap of the receiver should have a fresh o-ring and be tightened so it is snug, but not over-tightened.
- **Fail-safe operation.** The receiver will automatically shut down approximately 30 seconds after it has been activated. This safety feature keeps your dog from receiving continuous stimulation if they are accidentally caught in the system's signal field. When the DG9XT moves back outside the field for 3 seconds, it will reset itself and resume normal operation.
- **Adjustability.** The DG9XT can be set with up to 32 levels of stimulation (via adjustments to your transmitter). When your dog enters the first zone, they will receive the predetermined stimulus. Should your dog stray into the second signal field, the receiver will increase to a stronger stimulus to contain them.

- DG9XT has user friendly red and green LED indicators:
- **Flash red every 8 seconds**—Low battery indicator will alert you to replace the battery.
  - **Flash red and green**—During correction for a visual indication that the receiver is working.
  - **Flash green rapidly**—Stray signal indicator, if the receiver is in an area where there is a signal that causes the receiver to come out of sleep mode. However, the receiver will not activate.



## DG5 Receiver

The DG5 Receiver is best for small- to medium-sized dogs who are timid and passive.

### Key features:

- **Sturdy, water-resistant construction.** The DG5 uses a Dog Guard® 6-volt battery and has short or long probes, depending on your dog's fur. It is water-resistant, provided it is not abused or damaged (we recommend a chew protector to ensure your receiver remains in optimum condition). The battery cap of the receiver should have a fresh o-ring and be tightened so it is snug, but not over-tightened.
- **Fail-safe operation.** The receiver will automatically shut down approximately 30 seconds after it has been activated. This safety feature keeps your dog from receiving continuous stimulation if they are accidentally caught in the system's signal field. When the DG5 moves back outside the field for 3 seconds, it will reset itself and resume normal operation.
- **Adjustability.** The DG5 can be set with up to 32 levels of stimulation (via adjustments to your transmitter). When your dog enters the first zone, they will receive the predetermined stimulus. Should your dog stray into the second signal field, the receiver will increase to a stronger stimulus to contain them.







## DGM4R (a.k.a Rechargeable)

The DGM4R works with tiny or medium dogs.

### Key features:

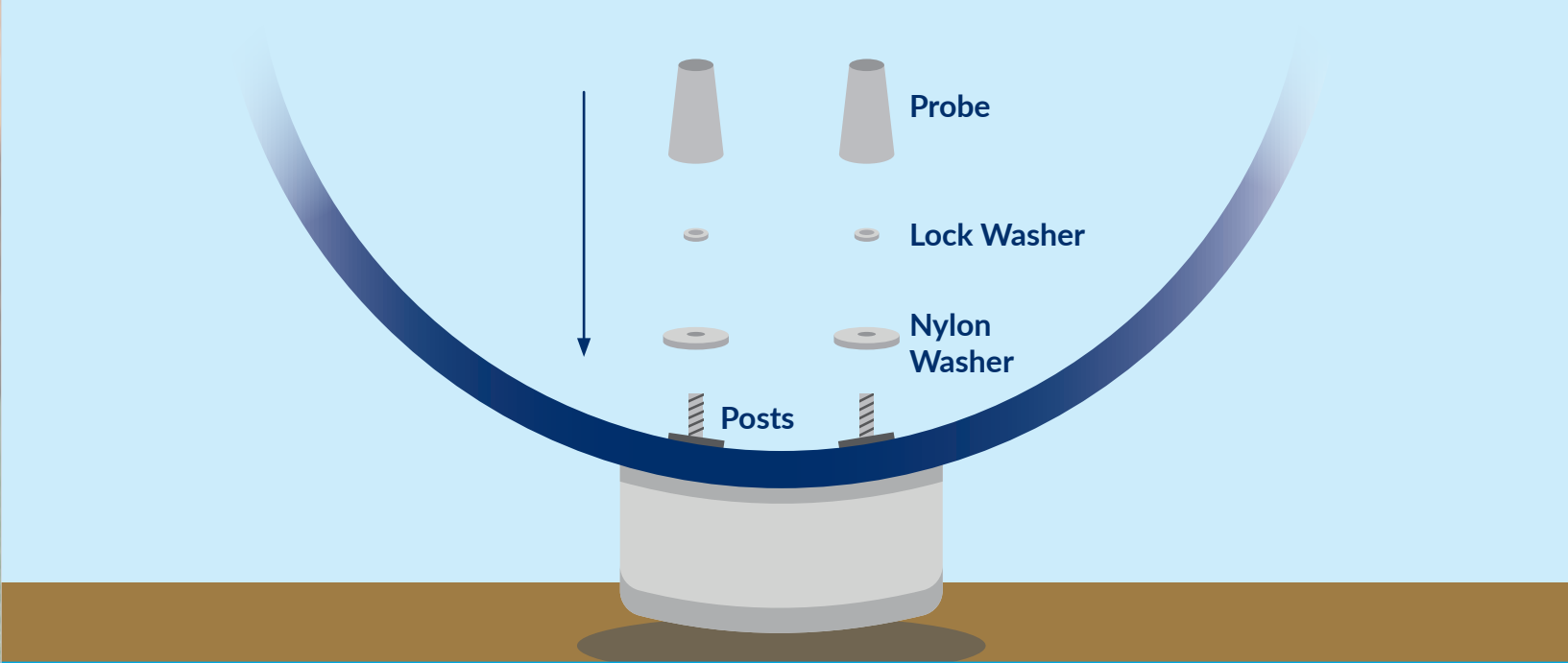
- **Long battery life.** The DGM4R is designed to last 30 days on a full charge, and charging time is just 3 hours for a fully drained battery. This will vary based on usage.
- **Sturdy, water-resistant construction.** The DGM4R is water-resistant (provided it is not abused or damaged). We recommend a chew protector to ensure your receiver remains in optimum condition.
- **Fail-safe operation.** The receiver will automatically shut down approximately 30 seconds after it has been activated. This safety feature keeps your dog from receiving continuous stimulation if they are accidentally caught in the system's signal field. When the DGM4R moves back outside the field for 3 seconds, it will reset itself and resume normal operation.
- **Adjustability.** The DGM4R can be set with up to 32 levels of stimulation (via adjustments to your transmitter). When your dog enters the first zone, they will receive the predetermined stimulus. Should your dog stray into the second signal field, the receiver will increase to a stronger stimulus to contain them.

### LED light

The DGM4R's green LED blinks every 8 seconds while the unit is operating and the battery has sufficient voltage. When the battery voltage drops below a preset limit, the red LED blinks every 8 seconds until the battery is fully exhausted. The receiver operates normally even when the battery voltage is low. If the red LED is blinking, or the green LED is not lit, the battery should be charged.

### Charging the receiver

When the receiver is connected to the power adapter and the battery is charging, the red LED will remain steady. This LED will change to green when the battery is fully charged. When the adapter is disconnected from the receiver, the LED flashes red and green and two short beeps indicate that normal operation had resumed.



## Assembling your receiver collar

Your dealer will help you assemble your receiver collar during the installation process. However, should you need to wash the collar, or if you order a new one at any point, use the instructions below to disassemble and reassemble the receiver collar.

### Disassembly

1. Using the Dog Guard® key, loosen the probes by turning counter-clockwise.
2. Remove all washers and resistors, or shunts, if any. (These may take a few minutes to break free.)
3. Detach the collar from the receiver.

### Assembly

1. Place the collar on the receiver over the posts.
2. Place a nylon or rubber washer over each post.
3. If you have a resistors, put that on as well.
4. Place lock washers over posts.
5. Screw on probes by turning clockwise. Do not over-tighten! Be very careful when you tighten the probes to avoid snapping off the threaded posts, which are not covered under the warranty.

*If necessary, use one small drop of "Loctite" (blue, non-permanent) on each post. Make sure the Loctite is only on the metal post. Check the probes often to make sure they are not loosening. Any other type of Loctite or glue can damage your receiver.*







### Adjusting the receiver collar to your dog

Check your dog’s receiver collar often for a proper fit. (Note that new nylon collars will stretch over time, and may need to be adjusted after they are “broken in.”)

The receiver must be placed on the outside of your dog’s collar and situated horizontally under the neck. Follow these steps for a proper fit:

1. Adjust the nylon collar to fit your dog’s neck.
2. Hold the buckled strap by the buckle so the receiver hangs vertically. When the receiver is attached to the strap, it will hang under your dog’s neck, directly opposite the buckle.
3. Make sure the probes protrude on the inside of the collar so they touch your dog’s neck. Use long probes for long-haired dogs and short probes for short-haired dogs.
4. To ensure a consistent signal, the collar must be secured as illustrated here. To do this, make sure the probes are closest to your dog’s chin so the receiver hangs at a slight angle.



## Batteries

To keep your Dog Guard® system operating correctly, be sure to change your batteries when needed. Some of our receiver collars have low-battery indicator lights, while others should be changed based on a schedule. Batteries can be mailed to you at appropriate intervals through our battery plan.

**Using batteries not approved by Dog Guard® will void the receiver’s warranty.**

### Changing batteries

1. Using a coin or a Dog Guard® key, turn the battery cap counter-clockwise to unscrew and remove the old battery (it will pop up).
2. Inspect the underside of the battery cap and the battery compartment to make sure it is clean and there is no corrosion. Also check the battery o-ring to make sure it is not cracked, dried out or broken.
3. Insert the new battery with arrow pointing outward (+ side up) and screw the cap back on, turning clockwise. Do not over-tighten—doing so will crack the receiver case and/or short out the receiver. It is best to hand-tighten the cap, then make the final 1/4 to 1/2 turn using a Dog Guard® key.
4. Be sure to test your new battery at the fence line with the receiver collar.

**IMPORTANT: Do not use a screwdriver to install the battery cap; this may tear the o-ring, crack the casing or strip the battery cap.**



### Refer Dog Guard® and you could earn free batteries!

As part of the Dog Guard® family, you may have the opportunity to receive free batteries any time we install a system based on a referral from you. (Offer varies by dealer.)

### How it works

Refer anyone to Dog Guard®, and if they purchase a fully installed system, you may be eligible to receive free batteries for your system. It’s that simple. Just make sure the person you refer mentions your name when they contact us.

This is our way of thanking you for choosing Dog Guard® and helping to spread the word. There is no limit to how many times you can utilize this offer—we have clients who haven’t purchased batteries for years, thanks to this bonus!



# Accessories

## Surge protector

In order to obtain a **Limited Lifetime Warranty** for storm surges or lightning damage, your system must be installed with a Dog Guard®-approved surge protector.

Our surge protectors protect against normal AC power surges and lightning strikes, and will automatically disconnect the transmitter in case of a rare catastrophic surge or a direct lightning strike. Note that in this rare event, your system will be off—however, your transmitter should be preserved, and a well-trained dog will remain within the containment area. Contact your dealer as soon as possible to have your system serviced.

### Key features:

- **Space-saving design.** Built with a low profile for better balance and stability.
- **Power indicator light.** Easily see that your system is protected.
- **Better loop connectors.** Loop wires are easy to attach to the unit.
- **Increased surge current ratings.** The Dog Guard® Surge Protector has a larger capacity to dissipate surges.
- **Two outlets standard.**



## Chew Protectors

The leading source of damage to receivers is dogs chewing them—small and large breeds alike.

We highly recommend using a chew protector on your receiver, especially if multiple dogs will be contained by your system. These protectors prevent dog chews from the very first day.

Dog Guard's chew protectors feature easy snap-on, slide-off design and a sleek fit. They are tough and protect the receiver from all kinds of damage—and they're an inexpensive way to protect your investment, too.



# Troubleshooting

## My Dog Guard® system is not working.

If your system is not working, check the three main components of your system: The transmitter, the receiver, and the wire. If you still are having issues with your system after making the checks below, or if you have a problem not addressed below, call your local dealer.

### Check your T-4 Transmitter

**Power light:** If this is not lit, the system is not receiving power. Make sure the transmitter switch is set to "on." If it is, but your transmitter still is not working:

- Check all connections—the power cord should be plugged into a Dog Guard-approved surge protector and into the transmitter.
- If the power light still is off, check the outlet with a known working device, such as a radio or lamp, to ensure the outlet itself is working properly.
- If the power light remains off after these checks, call your local dealer.

**Loop light:** If this is not lit when the transmitter is on, your loop might be broken. You should be hearing an audible alarm.

- If the loop light is off, check the loop wires (twisted wires) to make sure they are attached to the transmitter and none are loose.

- If everything appears to be connected properly, and the loop light remains off, check for a wire break. Take note of any digging, landscaping or other construction outside in the areas where wires may be present.
- If you do find a break, and you feel comfortable repairing it yourself, we can send you a splice kit. If you cannot find a break, or you would rather have a professional repair it, call your local dealer to schedule a service call.

**Fault light:** If this light is on, the system is not functioning properly (possibly due to a power surge, lightning strike or component failure). It may be accompanied by an audible alarm.

- If the fault light is on, call your local dealer to have them examine your system.

Note that dealers will charge a fee for onsite service calls after initial installation is complete.

### Check the receiver collar

The only way to be absolutely certain your system is working properly is by checking the receiver collar. If everything appears to be normal at the transmitter, you can check the receiver collar outside at the line.





Take the receiver collar off your dog, snap the buckle together and hold the collar by the snapped buckle. Let the receiver hang down (as if the dog were in it) at knee height, with the yellow or blue sticker forward or up with posts closest to the rear. You should start hearing the tone at least 2-3 feet before the wire. If you have to get closer than that, you may have to adjust the Range Control setting on the transmitter.

If you still do not get any signal, take the battery out for 30 seconds and replace it, with the positive (+) side up, and try again. Check when the battery was last replaced and try again with a new battery. If this does not work check the receiver at the face of the transmitter. If it beeps at the transmitter but not in the yard, call your dealer.

## My dog is leaving the yard.

If your dog leaves your containment area even once, follow these steps before calling your local dealer:

1. Check to ensure the receiver collar fits snugly. A loose fit is the No. 1 reason dogs will leave the property, because they are not receiving the correction. If the receiver is not properly on your dog, the antenna may not be picking up the signal, allowing them to leave the yard. (This also is the No. 1 cause of poor battery life—the dog's fur is absorbing the correction, but the dog is not feeling it, which can result in additional corrections and drained batteries.)

2. Check the lights on your transmitter to be sure the correct lights are lit and there is no alarm sounding. If there is a transmitter issue, see "Check your T-4 Transmitter."
3. Check that the battery has been replaced recently and that it is installed with the positive (+) side up in the receiver collar. If this does not work, and you have an extra battery, try it in the receiver.
4. Take the receiver collar outside and test it at the wire. You should hear the tone at least 2-3 feet before the wire.

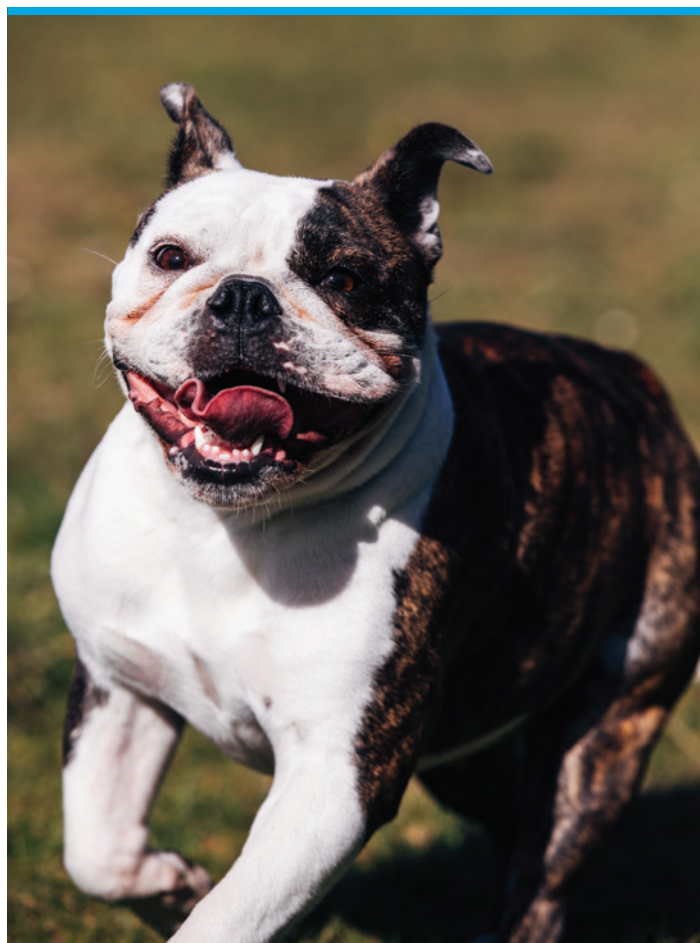
If the receiver collar works in one place, that means it is working on the whole property—conversely, if the receiver is not working in one spot, it is not working anywhere.

If everything appears to be normal and working, but your dog still escapes, you may need to raise the correction level or call or contact your dealer.

**Do not allow your dog to leave the property more than twice before calling your local dealer!**

## My wire is broken or may be broken.

Call your local dealer to set up a professional repair.



# Training your dog

Training your dog is perhaps the most important part of any Dog Guard® Out of Sight Fencing® installation. In fact, you could say that the entire system is a training tool—the goal is for your dog to eventually avoid corrections in the first place, by staying where they belong.

There are a variety of approaches to training, which is why we strongly recommend working with your local dealer directly for support; every dog is different, and every customer has unique needs. Your dealer's knowledge about your specific situation, combined with their Dog Guard® expertise, will help ensure you get the most out of your new fencing system.

Some dogs learn very quickly, while others take a little more time—we don't consider an installation complete until you fully understand the system and your dog has been trained.

Your dealer is here to help throughout the process, so don't hesitate to call if you have any questions or concerns!



# Additional Products and Services

We offer a wide range of services and products to help you effectively operate, maintain or modify your Dog Guard® system. For pricing on all products and services, please call your local dealer.

## Parts and Accessories

- Transmitters
- Receivers (with all accessories)
- Batteries
- AC Adapters
- Receiver collars (any size)
- Training leashes
- Posts (long or short)
- Battery caps
- Flags (bundle of 100)
- Remote strips
- Dog Guard® Surge Protector
- Wire break repair kits
- Wire—additional high quality wire available as necessary

## Garden and Pool Loops

*Splices, flags and training are included with all loops*

- Small loop (up to 25')
- Medium loop (25'-50')
- Large loop (50'-100')
- Extra-large loop (100'+)



## Phone Support and Service Calls

Whether over the phone or in person, we can troubleshoot equipment, repair, replace, reconfigure or relocate your Dog Guard® system. Contact your local dealer for pricing on the following service calls:

- Complete wire reinstall (includes flags, splices and driveway crossing(s) as necessary).
- Replacement of sections of wire
- Loop wire (per foot)
- Twisted pair (per foot)
- New driveway cuts
- Driveway recuts
- New walkway cuts
- Walkway recuts
- Gravel driveway crossings (optional PVC piping)

If you cannot resolve a problem after consulting your manual, your dealer is happy to help you troubleshoot your system over the phone at no charge. There is a minimum charge for service calls to your home for wire breaks, troubleshooting and other issues. This charge does not include materials and will vary depending on the time on the job.

Most service calls are less than a half-hour and will require very little in materials for wire breaks or system troubleshooting. (We also can send you a repair kit if you are comfortable making the fix yourself.) Reconfiguration charges vary by market. Please call your local Dog Guard® Dealer for details.

### Planning to dig in your yard? Call your dealer!

Before doing any digging, construction, planting or aeration in your yard, use your receiver collar to locate the wire, or call your local dealer at least a week in advance. Receiver collar will beep on each side of the wire, and be inactive directly above the wire.

### Having issues inside the home?

If your dogs are getting into the garbage, digging in litter boxes or climbing on the furniture, we can confine them to (or keep them out of) any room in your home or garage. We can add indoor loops to your outdoor system, or use a self-contained unit that can be moved anywhere to contain your dog. The possibilities are endless.

Here are the services we offer for indoor installations:

- Indoor transmitter installation for customers with existing outdoor transmitters and receiver collars.
- Wireless indoor transmitters with setup and training (with no extra loops).
- Indoor transmitter with one loop or doorway, setup and training (this uses an additional transmitter, allowing the outside loop to act as one system and the indoor loop as a separate system).
- Using an existing transmitter for indoor loops.

Please call your local dealer for pricing.

### System not working properly?

If your system is not working correctly, call your local dealer immediately. Many times they can assist you over the phone without having to make a service call. Check your system frequently and keep fresh batteries in your dog's receiver collar.

**Don't hesitate to call for support! Your local dealer is here to help!**

For your records, please complete the following reference sheet with information about your Dog Guard® system. If you need to contact your local Dog Guard® dealer with any questions about the installation or service of your system, or about training your dog, this form will give you the necessary information right at your fingertips.



## Your Dog Guard® System

Dog Guard® dealer name \_\_\_\_\_

Phone \_\_\_\_\_

Address \_\_\_\_\_

Date of purchase \_\_\_\_\_

Installation date \_\_\_\_\_

Receiver type/serial number \_\_\_\_\_

Transmitter type/serial number \_\_\_\_\_

Date first battery installed \_\_\_\_\_

Date training began \_\_\_\_\_

*Note: To qualify for the Dog Guard® warranty, your system must be registered with our headquarters. Register online at [www.dogguard.com](http://www.dogguard.com).*



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## HAPPY WITH YOUR SYSTEM AND SERVICE?

### SHARE YOUR STORY!

We would be honored if you shared your positive Dog Guard® experience—leave an online review for your local dealer! Here's where you can find them:



You also can write a review for Dog Guard® in general on Yelp by searching for "Dog Guard Out of Sight Fencing."

Please don't hesitate to refer Dog Guard® and your local dealer to anyone who wants freedom for their pet, and peace of mind for themselves.

Thank you for your business!